



In Good Company

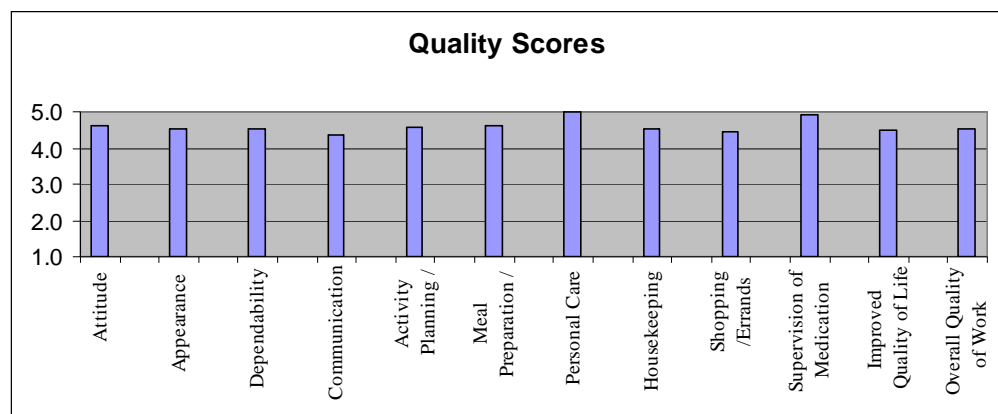
Autumn 2008

The Results Are In!

By Julianne Roth

In conjunction with our third anniversary, we are excited to announce our most recent quality scores! The results are in, and they are very encouraging. The survey was conducted by phone or in person with all of our private clients, and 98% of our clients responded. The scores were tallied on a 1-5 scale with 1 being Poor and 5 being Excellent. We are happy to report that overall we scored 4.5 out of 5, meaning that our clients feel that the service our caregivers provide is better than good to excellent. Especially noteworthy is the fact that personal care received a perfect 5 across the board from our clients, and almost all of our clients report that they have experienced a very good improvement in their quality of life.

We intend to continue to provide the highest quality homecare services possible, and will strive for 5's across the board in our next client satisfaction survey. We will also include a section on how our clients' quality of life has changed as a result of the care they are receiving. Thank you to all our clients for taking the time to give us your feedback.



Do You Know Someone Who Is Aging Successfully?

Julianne has started working on a book about successful aging. I am seeking to interview individuals who are age 80+ years old and who are aging successfully. What does "aging successfully" mean? For the purpose of this book, someone is aging successfully if they are engaged in life and have a general sense of self satisfaction and well being. They can be located anywhere in the United States.

Do you know somebody who fits that description? If so and you think they might enjoy being included in this book, please have them contact Julianne Roth at (860) 882-0802.

Caregiver Spotlight

Caregiver Excellence Quarterly Award Winner



We are pleased to announce that Vivienne M. is our Caregiver Excellence quarterly award winner. Vivienne is a live-in caregiver and has been with our agency since last December. Recently she received scores of perfect 5s from her client on her quality assessment. Vivienne has been very loyal to her clients and has remained in a very demanding situation. Vivienne has also been a real team player. She worked with her clients, her client's daughters and our office staff to find the best living situation for the clients which included moving them to a new home where they would be safer. We quote her clients' daughter as saying "Vivienne seems to have a natural talent for working with the elderly. She is especially great at the difficult job of personal care. She is very attentive with medication – several times she has questioned the medications in the med box when the pharmacy sent the medications that looked different from the previous ones – she is on top of it!...she is fabulous!!"

An Invitation for You

Companions for Living has been a proud sponsor and supporter of the Alzheimer's Association since our beginning. This year is no different from years past in that we will have a group of employees and friends walking in the Memory Walk on October 5th to raise funds for the Connecticut Chapter for the Alzheimer's Association. Our goal is to raise \$2000 as a team and we are already well on our way! To date, we have raised over \$700 this year. However we are doing something even bigger to ensure we achieve our goal.

Together with Wine Cellars 4, Companions for Living is proud to announce a benefit in honor of the Memory Walk. The Memory Walk is the largest annual fundraiser for the Alzheimer's Association. See the insert to the right for details. There will be 20 to 25 different types of wine to sample. All proceeds will be donated to The Alzheimer's Association upon culmination of the reception. Tickets are \$15 per person, though larger contributions are welcome. Tickets may be purchased by calling Companions for Living at (860) 882-0802.

You Are Invited
A Wine Tasting Benefit for
The Connecticut Chapter of the
alzheimer's  association®

October 14, 2008

5:30 – 7:30 pm

The Armory

836 Farmington Ave.

West Hartford, CT

Tickets are \$15 and may be purchased
in advance by calling 860-882-0802



Companions for Living, LLC

836 Farmington Ave. Suite 219

West Hartford, CT 06119

TIME FOR A CHANGE

**\$100 Off Life
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